

# A warm welcome to Harrogate

A basic guide to the local area



Harrogate  
District of Sanctuary

We hope this guide will give you some information about the local area. It contains useful information about how to make contact with local services and community. The information is intended as a helpful starting point and to provide links for more specific information.

This information has been provided by the Harrogate District of Sanctuary, part of the City of Sanctuary; a movement of welcome across the UK for refugees and people seeking sanctuary.

<https://harrogatedistrict.cityofsanctuary.org/>

<https://cityofsanctuary.org/>



**Harrogate**  
**District of Sanctuary**



# About Harrogate

Harrogate is a Victorian spa town in the district of North Yorkshire which is in the North of England. It is close to the town of Knaresborough and Ripon. To the west of Harrogate lies the Yorkshire Dales National Park - an area of outstanding natural beauty. The larger cities of Leeds, Bradford and York are a drive or rail journey away.

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Leeds            27Km

Bradford        31km

York             35km

# Local Links

## North Yorkshire County Council

Provides public services across the district including Harrogate, Knaresborough & Ripon.

<https://www.northyorks.gov.uk/support-ukraine>

Download the welcome pack with links and advice for living in Harrogate.

<https://nypartnerships.org.uk/welcomepack>

Click to view in [Ukrainian](#) (also available in other languages)

## Harrogate Borough Council

Provides local public services including advice on housing and benefits

<https://www.harrogate.gov.uk/> or visit the Civic Centre at St Luke's Ave, Harrogate HG1 2AE

## UK Government

UK government welcome pack <https://www.gov.uk/government/publications/welcome-a-guide-for-ukrainians-arriving-in-the-uk>

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## Local welcome, networking and connections

### The Harrogate District City of Sanctuary

The Harrogate District of Sanctuary is part of the City of Sanctuary: a movement of welcome across the UK for refugees and people seeking sanctuary. It supports and networks refugees

### Contact

<https://harrogedistrict.cityofsanctuary.org>

[info@harrogedistrict.cityofsanctuary.org](mailto:info@harrogedistrict.cityofsanctuary.org)

### Harrogate & District Community Action

Searchable directory, 'Where To Turn Directory' which includes hundreds of local charities, support groups and community activities.

### Contact

<https://hadca.org.uk/wheretoturn>

Regularly updated information and signposting specifically for Ukraine

<https://hadca.org.uk/news/supporting-ukraine>

# Local Area

## Shopping & Household Management

### Furniture

#### Canaan warehouse

Free furniture and household goods. By appointment only [briananderson53@outlook.com](mailto:briananderson53@outlook.com))

### Clothing and shoes

#### The Harrogate Clothes Bank

Free pre-loved clothing, shoes and home items

[www.harrogateclothesbank.co.uk/](http://www.harrogateclothesbank.co.uk/)

#### The Village

Free essential needs for new mums, families and children up to 6yrs

[www.thevillageharrogate.co.uk/](http://www.thevillageharrogate.co.uk/)

### Food

Food supplies for those in financial crisis

[www.trusselltrust.org/get-help/find-a-foodbank/](http://www.trusselltrust.org/get-help/find-a-foodbank/)

#### Harrogate District Food Bank

Life Destiny Church, 93b High Street, Starbeck, HG2 7LH

#### Resurrected Bites Community Cafe & Shop

[www.resurrectedbites.co.uk/](http://www.resurrectedbites.co.uk/)

Give as you feel cafe and shop

### Locations:

#### West Park United Reformed Church

Harrogate, HG1 1EQ

Every Wednesday: 10am-2pm

#### Gracious Street Methodist Church

Knareborough, HG5 8AN

Every Tuesday & Friday: 10am-2pm

## **Resurrected Bites Community Grocery**

[www.resurrectedbites.co.uk/#groceries](http://www.resurrectedbites.co.uk/#groceries)

For people in food poverty

### **Locations:**

#### **New Park Community Hub**

New Park Primary Academy

Skipton Road, Harrogate, HG1 3HF

Open Tuesdays and Thursdays 9.30-3.30

#### **Gracious St Methodist Church**

Chapel St, Knareborough, HG5 8AN

Open Tuesdays and Fridays 9.00-3.30

## **Post Office (this may include banking)**

Find your local post office

<https://www.postoffice.co.uk/branch-finder>

## **Local Banks**

For helpful information on how to set up a UK Bank Account

<https://www.refugeecouncil.org.uk/information/resources/banking-guide-for-refugees-english/>

There are a number of local banks in Harrogate centre including:

Lloyds Bank, HSBC, Halifax, Barclays, Natwest, Santander, Nationwide

## **Leisure & Community**

### **Library**

Libraries have lots of information and are a place where you can use the internet.

To find your nearest library visit <https://www.northyorks.gov.uk/local-libraries> or call 01609 780780

## Children's Play Park:

Valley Gardens, in the centre of Harrogate, has a large play area and skate park.

To find more play parks visit:

<https://www.harrogate.gov.uk/activities-facilities-parks/childrens-play-areas>

## Places to walk and exercise:

The Stray is 200 acres of grass parkland on the south side of Harrogate

Valley Gardens and Pine Woods are over 17 acres of large lawned and wooded area with playground, tennis courts & mini golf.

<https://www.visitharrogate.co.uk/business-directory/valley-gardens-harrogate>

## Local Sports Centre and Swimming Pool:

<https://www.northyorks.gov.uk/exercise-and-activities-harrogate-area>

## Transport

There is an extensive train and bus network across the district which links Harrogate to surrounding towns and cities including Leeds and Bradford, plus places further afield such as London and Edinburgh.

Harrogate train stations, routes and tickets

<https://www.thetrainline.com/destinations/trains-to-harrogate>

<https://www.nationalrail.co.uk>

Harrogate bus routes

<https://www.northyorks.gov.uk/bus-timetables>

## Places of Worship

Harrogate has many churches, communities and places of worship of all traditions and faiths. Each offering different kinds of support, help and community connection.

Find a place of worship near you

<https://theharrogatehub.org/churches/>

<https://catholicdirectory.org/>

[St Mary and St Abanoub Coptic Orthodox Church Leeds](#)

[Welcome churches](#) - Ukraine Welcome. Connect with churches, find resources and support.

Contact details for Harrogate Muslims:

Website: <https://harrogatemuslims.org>

Facebook: Harrogate Islamic Association

Email: [info@harrogatemuslims.org](mailto:info@harrogatemuslims.org)

Tel: [07515 020458](tel:07515020458) / [07510 440649](tel:07510440649)

Arabic classes: Sundays, 11.00 - 13.00

Chain Lane Community Centre Knaresborough HG5 0AS.

Friday Prayers from 1.00pm.

Friends Meeting House, 12a Queen Parade, Harrogate, HG1 5PP

Ramadan: prayers every night at Friends Meeting House (look at Web site for time change)

There is no specific shop in Harrogate which sells halal fresh meat. Nearest suppliers in Leeds, Asda has a small section

## Connecting with Community

### Time to Talk

A conversation group for women from other countries living locally to meet and talk in English. Preschool children and babies welcome. Refreshments provided.

For times and venue contact: Jenny Travena 07505 129004

## Citizens Advice

Confidential advice for many different kinds of problems.

Find the local branch: <https://www.citizensadvice.org.uk/>



# Local Healthcare

## Local Hospitals

**Hospitals with EMERGENCY Departments (Accident & Emergency, 'A&E')**

<https://www.nhs.uk/service-search/other-services/Urgent-Care/LocationSearch/1824>

**National NON-EMERGENCY medical advice number (including out of hours doctors and dentists):**

111 UK non-emergency medical advice website:

<https://111.nhs.uk/>

## NHS Doctors

Register with a GP (family doctor or General Practitioner)

<https://www.nhs.uk/nhs-services/gps/how-to-register-with-a-gp-surgery/> or call: NHS 111

## NHS Sexual Health Clinic near me

<https://www.nhs.uk/service-search/sexual-health/find-a-sexual-health-clinic> or call: NHS 111

## Other NHS non-emergency healthcare

For services including mental health support, family planning, healthy eating and mental health

<https://www.nhs.uk/nhs-services/> or call: NHS 111

## NHS Dentist

<https://www.nhs.uk/service-search/find-a-dentist> or call: NHS 111

## Support for pregnant women

If you are pregnant, register with a local family doctor (called a General Practitioner or 'GP') and make an appointment.

## Find a local NHS GP Practice

<https://www.nhs.uk/service-search/find-a-gp> or call: NHS 111

## Local NHS Maternity Services

<https://www.nhs.uk/service-search/pregnancy>

## In an emergency

In an emergency for Police, Ambulance or Fire call 999 and say 'police' or which ever service you require.

Police, non-emergency number is 101.

You should ring this number if a crime has taken place but an urgent response is not required, to give information to the police or to make a general enquiry.

<https://www.police.uk/pu/contact-the-police/>



# Babies, Children and Education

## North Yorkshire Council

The County Council will help you to find a school for your child and give you information about schools in your area.

Call: 01609 780780

Visit: <https://www.northyorks.gov.uk/children-and-families>



# Other Useful Links

Migration leadership and local support

[www.migrationyorkshire.org.uk/](http://www.migrationyorkshire.org.uk/)

Some translated health related resources

[migrantinfohub.org.uk/](http://migrantinfohub.org.uk/)

The Association of Ukrainians in Great Britain (AUGB)

[www.augb.co.uk/](http://www.augb.co.uk/)

AUGB Bradford and Ukrainian Community Centre

[www.augbbradford.com](http://www.augbbradford.com)

Ukrainian Catholic Church Great Britain

[www.ucc-gb.com/](http://www.ucc-gb.com/)

A government welcome guide for new refugees

<https://www.gov.uk/government/publications/welcome-a-guide-for-new-refugees>

## National charities and agencies

UNHCR UK Website:

[www.unhcr.org.uk](http://www.unhcr.org.uk)

Refugee Action Website:

[www.refugee-action.org.uk](http://www.refugee-action.org.uk)

Refugee Council Website:

[www.refugeecouncil.org.uk](http://www.refugeecouncil.org.uk)

British Red Cross Advice

[www.redcross.org.uk](http://www.redcross.org.uk)

British Red Cross leaflet for Ukrainians arriving in the UK

[British Red Cross Information leaflet](#)